



OZARKS  
TRANSPORTATION  
ORGANIZATION

A METROPOLITAN PLANNING ORGANIZATION

PRESS RELEASE  
FOR IMMEDIATE RELEASE  
JANUARY 20, 2017

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**TRANSIT COORDINATION PLAN SURVEY AVAILABLE**

The Ozarks Transportation Organization (OTO) would like to announce the availability of three (3) surveys related to the updating of our *Transit Coordination Plan*. These surveys will help identify the transportation needs of seniors and those with disabilities, and identify how area transportation providers and human service agencies are serving these individuals. This data will be used to identify strategies for improving the transportation options for these populations

The OTO seeks to involve all individuals and organizations with an interest in the transportation of seniors and individuals with disabilities. The three (3) *Transit Coordination Plan* surveys include:

- a survey on the transportation needs of seniors, individuals with disabilities, and those with limited incomes;
- a survey of area transportation providers; and
- a survey of area human service agencies.

The surveys will be available until **February 3, 2017**. A Spanish language version of the user survey is available online. Additionally, efforts were taken to make the online user survey compatible with screen reading software used by individuals with visual impairments.

Information regarding these surveys have been, and will be, distributed to a wide range of individuals and groups. Information has been mailed to a set of known transportation users, and area transportation providers and human service agencies. Additionally, site visits have been scheduled at select area senior centers and sheltered workshops during the survey period. Additionally, the surveys are available online at:

- User Survey: <http://tcp-user.questionpro.com>
- Human Service Agency: <http://tcp-agency.questionpro.com>
- Transportation Provider (including human service agencies that offer transportation):  
<http://tcp-provider.questionpro.com>

These surveys will provide an array of useful information to include in the newest version of the *Transit Coordination Plan*.

Please contact Andy Thomason at [athomason@ozarkstransportation.org](mailto:athomason@ozarkstransportation.org) or (417) 865-3047 x107 if you have any questions or wish to obtain a paper copy of the user survey. Again, surveys will be available until **February 3, 2017**.

*Si usted necesita la ayuda de un traductor del idioma español, por favor comuníquese con la Andy Thomason al teléfono 417-865-3042, cuando menos 48 horas antes de la reunión.*

*Persons who require special accommodations under the Americans with Disabilities Act or persons who require translation services (free of charge) should contact Andy Thomason at 417-865-3042 at least 2 working days prior to the expiration of the public comment period.*

*If you need relay services please call the following numbers: 711 - Nationwide relay service; 1-800-735-2966 - Missouri TTY service; 1-800-735-0135 - Missouri voice carry-over service.*

*OTO fully complies with Title VI of the Civil Rights Act of 1964 and related statutes and regulations in all programs and activities. For more information or to obtain a Title VI Complaint Form, see [www.ozarkstransportation.org](http://www.ozarkstransportation.org), or call 417-865-3042.*